

## Manual for activating Isbank AG TAN App (Smart Signature)

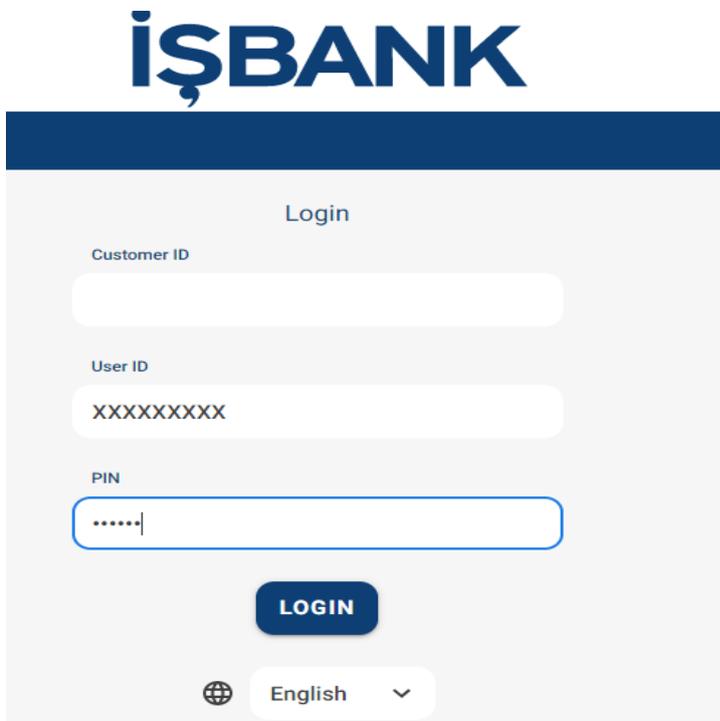
Dear Customers,

once you have updated the new Isbank AG App TAN (Smart Signature) in the App Store, please follow the steps below if the option "BV Smart Signature" does not appear.



The screenshot shows the Isbank login interface. At the top is the Isbank logo. Below it is a dark blue header bar. The main content area is titled "Login". Underneath, there is a "Mode" label and a dropdown menu. The dropdown menu is open, showing two options: "BV Smart Signature" (which is highlighted) and "TAN per App". Below the dropdown menu are two buttons: "BACK" and "NEXT".

Log into Online Banking as usual



The screenshot shows the Isbank login interface. At the top is the Isbank logo. Below it is a dark blue header bar. The main content area is titled "Login". There are three input fields: "Customer ID", "User ID" (containing "XXXXXXXXXX"), and "PIN" (containing "....."). Below the input fields is a blue "LOGIN" button. At the bottom, there is a globe icon and a language selection dropdown menu set to "English".



Login

Mode

TAN per App

Select device

iPhone 11

BACK NEXT

Afterwards please go to the menu:

Administration > TAN-Management > appTAN

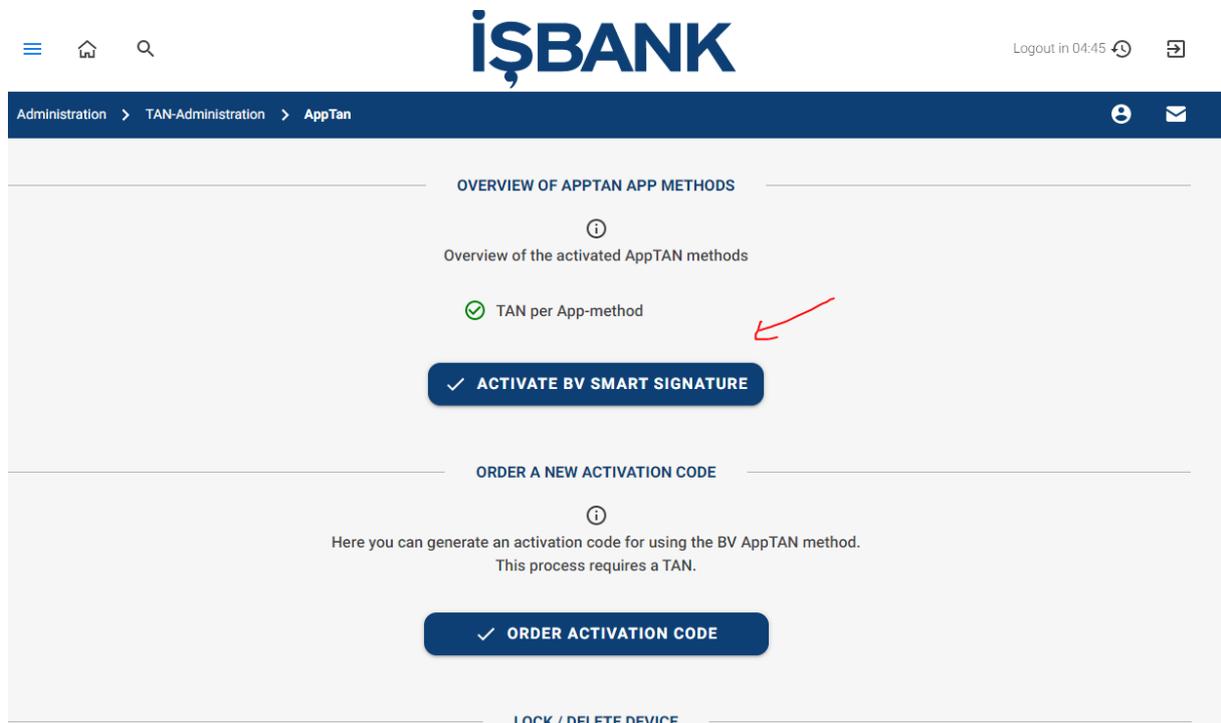
The screenshot shows the 'TAN-ADMINISTRATION' page in the İŞBANK mobile app. At the top, there is a navigation bar with 'Administration > TAN-Administration' and user icons. Below the header, a table lists the available TAN methods. The 'TAN per App' method is marked as the favorite and is currently activated. A 'CONFIRM THE NEW FAVORITE' button is visible at the bottom of the page.

TAN-Method	Favorite	Status	Administration
TAN per App	<input checked="" type="checkbox"/>	<span>activated</span>	To the settings
BV Smart Signature	<input type="checkbox"/>		To the settings

CONFIRM THE NEW FAVORITE

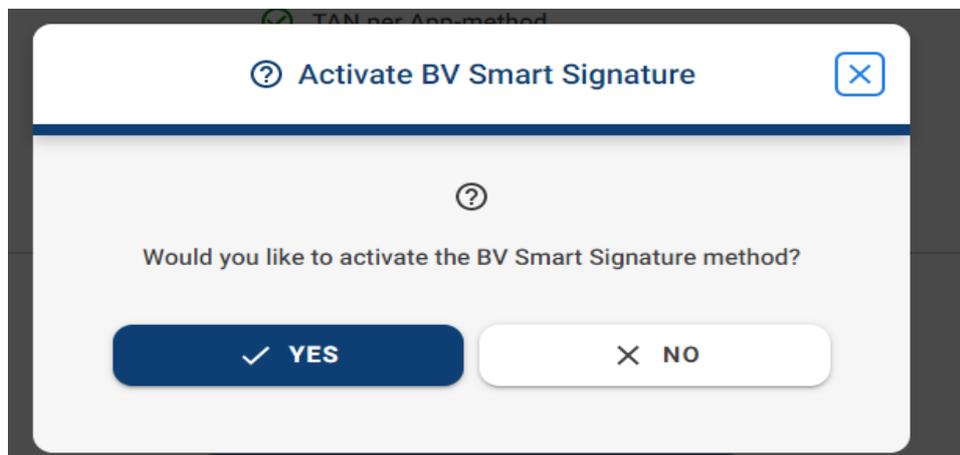
Go to the Settings > BV Smart Signature

Click on "Activate BV Smart Signature".



The screenshot shows the İŞBANK administration interface. At the top, there is a navigation bar with the İŞBANK logo and a 'Logout in 04:45' indicator. Below the navigation bar, the breadcrumb trail reads 'Administration > TAN-Administration > AppTan'. The main content area is titled 'OVERVIEW OF APPTAN APP METHODS'. It contains an information icon and the text 'Overview of the activated AppTAN methods'. A green checkmark icon is next to the text 'TAN per App-method', with a red arrow pointing to it. Below this, there is a blue button with a white checkmark and the text 'ACTIVATE BV SMART SIGNATURE'. Further down, there is another section titled 'ORDER A NEW ACTIVATION CODE' with an information icon and the text 'Here you can generate an activation code for using the BV AppTAN method. This process requires a TAN.' Below this text is a blue button with a white checkmark and the text 'ORDER ACTIVATION CODE'. At the bottom of the page, there is a link labeled 'LOCK / DELETE DEVICE'.

And confirm with "Yes"



The screenshot shows a confirmation dialog box titled 'Activate BV Smart Signature'. The dialog has a close button in the top right corner. The main text asks 'Would you like to activate the BV Smart Signature method?'. Below the text are two buttons: a blue button with a white checkmark and the text 'YES', and a white button with a grey border and the text 'NO'.

Thus, your "BV Smart Signature" is activated and can be used at the next login.

### OVERVIEW OF APPTAN APP METHODS



Overview of the activated AppTAN methods

- ✔ TAN per App-method
- ✔ BV Smart Signature-method

### ORDER A NEW ACTIVATION CODE



Here you can generate an activation code for using the BV AppTAN method.  
This process requires a TAN.

✔ ORDER ACTIVATION CODE

In the next step, please set up "BV Smart Signature" as a favorite.

### TAN-ADMINISTRATION

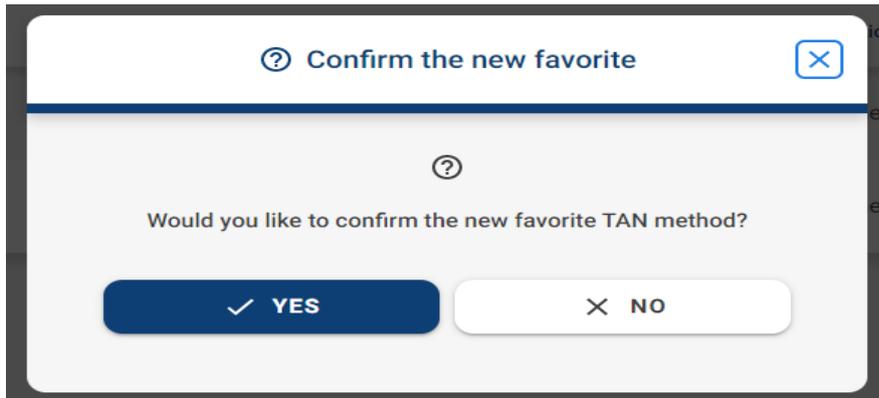


Here you can administrate your TAN method or change your favorite TAN method.

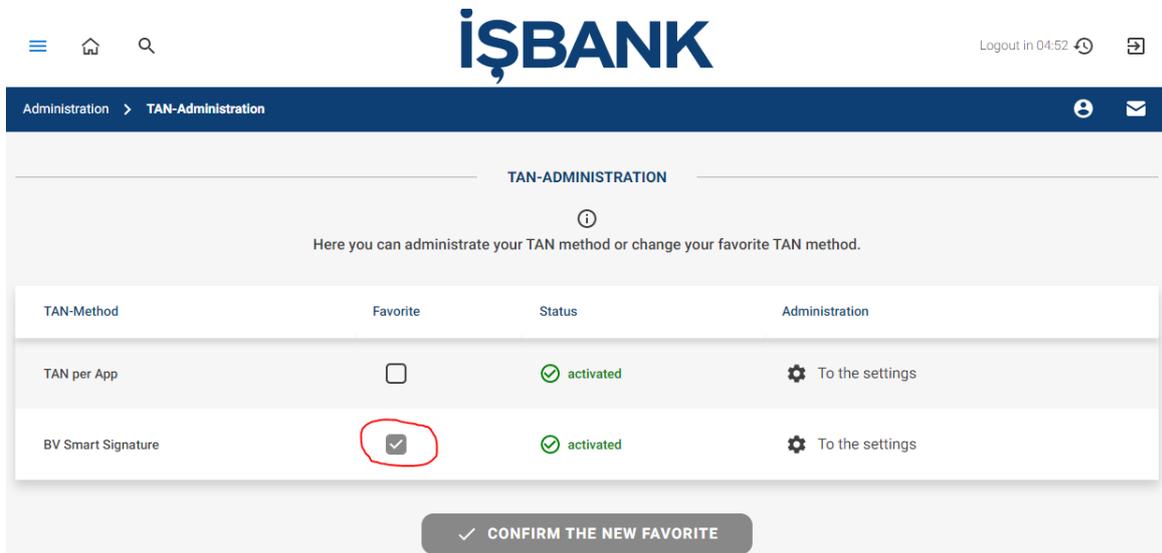
TAN-Method	Favorite	Status	Administration
TAN per App	<input type="checkbox"/>	✔ activated	⚙ To the settings
BV Smart Signature	<input checked="" type="checkbox"/>	✔ activated	⚙ To the settings

✔ CONFIRM THE NEW FAVORITE

..and confirm with YES



Thus, the new BV Smart Signature is set up as a favorite.



...and the next time you log in, it will appear as "BV Smart Signature" mode automatically.

